

## HOUSTON'S FARM



## BACKGROUND

Houston's Farm is one of Australia's largest producer of leaf salads. Set in the idyllic Coal River Valley, in southern Tasmania, they have been providing independent supermarkets with lose leaf and packaged salads since the early 1990's.

## PROJECT

CoreStaff

CoreStaff Tasmania were engaged by Houston's Farm in 2009 after difficulties were experienced with their previous suppliers. The contract began with sites across Tasmania and over these years has grown to include their processing facility in Queensland .

The scope of supply includes;

- Provision of agricultural labourers and office support
- Full rostering for up to 190 employees across two states on a daily basis
- 24/7 after hour service resulting in replacement of sick/ absent staff within two hours anytime of the day or night
- Minimum of 60hrs onsite by CoreStaff Supervisors, managing the performance of staff
- Implementation of an induction video for all new starters
- Customised invoicing detailing breakdowns by areas within the factories
- Weekly Hazard reporting tool box talks and site safety in sections completed by CoreStaff Supervisors

"CoreStaff have partnered with Houston's for a number of years and have continued to provide a high level of service over this period. They are always able to supply labour at short notice, and the people are of a consistent high quality. All of Corestaff's staff are extremely professional and responsive to our needs. As we are a very seasonal business, we can always count on CoreStaff to support us through our busy period and meet our fluctuating staff needs."

Briarna Hen, National HR Manager, Houston's Farm.



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